



An HCL Technologies Company

Making a World of Difference around the Globe

Veeva Services Partner 

HCL



Realize the Benefits of Your Veeva Application and Enhance User Adoption

Working with 80% of the world's top pharmaceutical companies in 175 countries, C3i Solutions, An HCL Technologies Company, has the knowledge, expertise and resources to enable users rapid adoption of the Veeva applications. Our single point of contact, ISO 9001:2015 certified help desk ensures that Veeva end-users are fully operational. Contact C3i Solutions today to maximizing clinical site productivity of your pharmaceutical field reps.

Veeva Services Partner



Global Veeva Help Desk
51,000+ end users



Instructional Design, Coaching,
and Training Delivery



52,000+
Users Trained



Mobile
Hardware Services



50+ Veeva Certified
Administrators



10,000+ ideapreneurs in Life
Sciences and Medical Devices



85+ Life Sciences and Medical
Devices customers worldwide



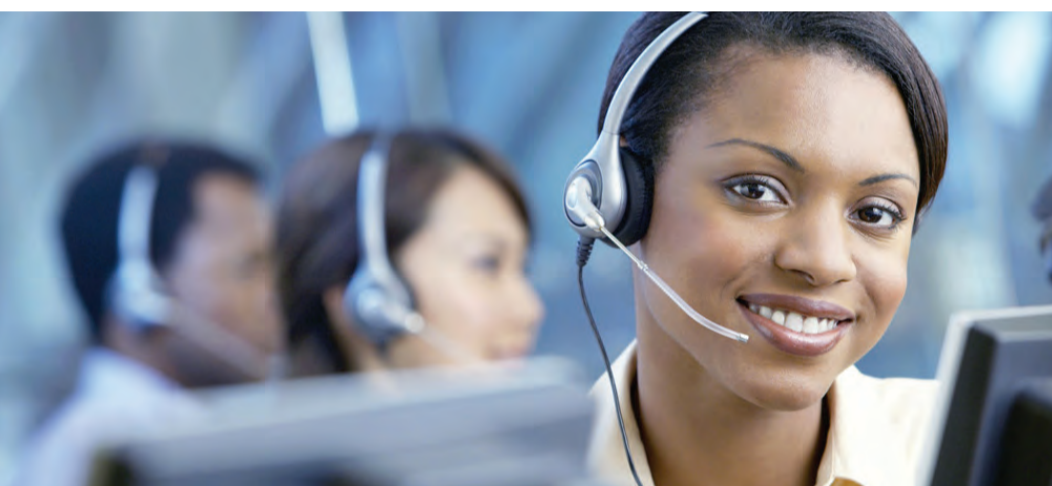
Tier I, II, III Application Support,
Integrations & Implementations

Veeva Help Desk & R&D IT Development & Support

Veeva Partnership

C3i Solutions and HCL Technologies partners with Veeva to provide life sciences customers with comprehensive end-user help desk offerings for key clinical trial applications such as EDC, CTMS, and ePRO, Investigator Portals, LMS and IRT/IVRS. Our focus and experience on the life sciences industry, along with our holistic approach to the end-user experience allows customers to realize the full advantage of Veeva's leading cloud-based software.

C3i Solutions and HCL teams offers end-to-end services for Veeva: 24/7 support in more than 30 languages, end-user application support and training, iPad/iPhone services including service desk, deployment, ongoing hardware help Project Management, Validation, Business Analysis and mobile device management [MDM].



360 Degree Service Desk, Desk Side and Technical IT Support

- Enterprise and business application support
- Data Management
- Tier I, II and III integrated support
- Hardware and software

R&D IT Support

- EDC, CTMS, IRT, eTMF
- Investigator Portals
- Safety systems
- ePRO applications



Remote Hardware Depot & Kitting

- Workstation management
- Fulfillment services
- Kitting and hardware deployment
- Break/fix and asset management
- Provisioning of devices to clinical sites
- Depot locations in the US, Europe and Asia an industry exclusive



Only C3i Solutions and HCL
can offer a single source, end-to-end solution



An HCL Technologies Company



mHealth in Clinical Trials Support

- One-stop-shop for complete mHealth enablement
- Veeva Vault EDC, Veeva Clinical Suite [SSU, eTMF, CTMS] enablement
- IoTWoRKS - Medical Device Design
- Library of FDA approved Biomarkers
- Device provisioning in the US, Europe and Asia an industry exclusive
- EHR/EMR Integrations
- Patient Health Management Platform
- Voice channel patient support

Veeva Clinical Suite [SSU, eTMF, CTMS]

- Integrations with Upstream and Downstream R&D systems
- Regulatory Document Management
- Tier I, II and III integrated support
- Data Management



Veeva Quality Management Suite / QMS

- Project Management, Requirements Management for Veeva QMS
- Integrations
- Tier I, II and III integrated support
- Data Management



Medical Device and Diagnostics

- Regulatory Document Management
- DHF / DMF submissions. DHF/DMF remediation
- QMS Consolidation
- Tier I, II and III integrated support
- Data Management



Contact C3i Solutions

Together with the Life Sciences Division of HCL Technologies that delivers Technology Implementation, Enablement and Support Solutions through its 8000+ team across 39 countries, we provide formidable value to our clients. www.c3isolutions.com