

Say Hello

(or *Hola*, *Kon'nichiwa*, or *Ciao*) to



MAX

TRANSLATE

You support customers and employees around the globe, in dozens of languages, every day. Staffing agents to support every channel from chat to email to social, in all of those languages, is no small task. Max Translate is here to help! Max provides real time translation for any digital channel.



C3i

SOLUTIONS

An HCL Technologies Company

www.c3isolutions.com

HOW MAX WORKS

Two-way translation for user and agent.
Traducción bidireccional para usuario y agente.

En más de 100 idiomas!
In over 100 languages!

BENEFITS



Channel Integration

All written channels:
Email, chat, text, etc.



Local Language

Deliver live local language and dialect support from low-cost operating centers



Flexibility

Add additional languages, even those with low usage



Expanded Hours of Operation

Extend language support 24x7



Customization

Customizable linguistics dictionary (product names, industry terms, etc.)

RESULTS

80%

of Users Don't Realize They're Using Chat Translation

93%

Customer Satisfaction Score (CSAT)



Email Me

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